



# **Pioneer Bank & Trust**

*Local.*

## **Target card breach information**

With over 40 million cards compromised by the Target data breach, Pioneer Bank & Trust customers were not isolated from having their card information compromised.

Pioneer Bank & Trust has received a list of all debit and credit cards that were used at Target stores during the period of time when the data breach was occurring. Here are the steps we are taking to protect our customers while trying to minimize any inconvenience for you:

- 1) Debit cards involved in the breach have a temporary lower daily dollar limit set to \$200. We have mailed a letter to each cardholder involved explaining this process.
- 2) We are reordering new cards for all customers who had their debit or credit card information compromised in this breach. Due to the large volume of cards involved, this process will take a few days but you should receive new cards within the next two weeks.
- 3) When you receive your new card, please remember that you need to activate the card. This can be done following the instructions received with your new card.
- 4) If you have your card information on file with any merchants for recurring payments, please change the card information to your new card.

We realize that there may be times when you need to use your card for more than the temporary \$200 dollar limit placed on your debit card. Please call us during normal banking hours and we can adjust your limit for an individual transaction.

We apologize if you encounter any difficulties during this process but are doing what we feel is the best for our customers under a difficult situation.

Thank you for your understanding.

Pioneer Bank & Trust.