

Text Banking Instructions

Two-Way Text Banking

Overview:

This section will allow you to setup accounts to utilize Two-Way Text Banking. If you have previously added an alert before adding any accounts for Two-Way Text Banking those accounts will show in the listing as Not-Active, otherwise select the accounts tab to choose the desired account.

To activate an Account:

- If an account is already listed and marked Non-Active you can swipe the screen on the account to activate.

To de-activate an Account:

- If an account is already listed and marked Active you can swipe the screen on the account to de-activate.

Two-Way Banking Command Instructions:

Short Code: 18009212265

Sample Text Message: Text BAL to 18009212265

List of Commands:

BAL - Will return balance for all accounts that are active

BAL 1224 or BAL Pseudo Name - Will return balance for specific account

HIST - Will return last 5 transactions for all accounts that are active

HIST 1224 or BAL Pseudo Name - Will return last 5 transactions for specific account

XFER - XFER + From Acct + To Acct + Amount

Example: XFER 1224 6321 5.00

Example with Pseudo Names: XFER ck1 ck2 5.00

HELP - Will return list of commands

SUSPEND or STOP - Will suspend or stop the service

** Please note that Text Banking Commands are not case sensitive

** Text Banking Commands will not work if a signature line is attached in the text message or if there is any other verbiage or characters such as a carriage return (Enter)